



## **General Rental Information**

### **What is provided?:**

Helmets and repair kits are free with rental. You are welcome to bring your own. Repair kits have a spare tube, tire levers, patch kit, multi tool and a hand pump. Road bikes and Hard Tail mountain bikes have 2 water bottle cages. Triathlon (TT) and Full Suspension mountain bikes have one water bottle cage. Loss of items or use of spare tube will result in a charge for that item.

### **What to bring?:**

We do not rent cycling shoes. Please bring the shoes you choose to ride in. We highly recommend you bring your pedals as well. We have many of the most common pedals, but they are lent out in a first come, first serve manner. Bring any items that might make your riding experience better (saddle, cycling shorts, cycling computer, front or rear hydration systems).

### **What to expect?:**

We will do a quick sizing. If you have measurements, please bring these with you. We will do our best to fit you as accurately as possible. In some circumstances, bike design and component confirmation limit our ability to fit precisely. In this case, some adaptation on your behalf will be needed. When making a reservation, understand that our bikes are subject to change. We guarantee a comparable size and quality of bike that was requested in your reservation. For the most part, the specification (components) of these bikes are as they were, when received from the manufacturer. If you have desire to know about the configuration of these bikes, please visit the manufacturer's website.

### **How are rates calculated?:**

Rentals are charged in 24 hours segments. Example: If you pick a bike up at noon Monday and return it prior to noon on the following Tuesday, that is a 1 day rental. If you return that same bike after noon on Tuesday, the rental now becomes a 2 day rental.

### **Limited protection plan:**

Damage to rented bikes is the responsibility of the renter. As an option we offer a damage protection plan. The cost is \$5.00 per day, per bike and the following is covered:

Damaged up to \$100 is covered 100% (this includes tubes!)

Damage from \$101-400 is covered at 40% of cost of parts and labor.

Damage exceeding \$401 is covered at 50% of cost of parts and labor.